

A large decorative graphic consisting of two wavy, overlapping bands. The top band is a vibrant red, and the bottom band is a light grey. They flow from the left side of the page towards the right, creating a sense of movement and depth.

# Smart Saver Investment Plan

## KEY FACT STATEMENT

Important facts to be considered before signing up a policy with Prudential Life Assurance Zambia

## KEY FACTS

### Smart Saver Investment Plan

Please read this to help you understand the product before you decide to sign for this insurance policy. You are required to sign your application as confirmation of your understanding and acceptance of the terms and conditions as stipulated in the Policy Benefits and Conditions Booklet which forms part of the contract. This document does not contain full product details and is not the contract neither is it a summary of the Policy Benefits and Conditions Booklet which is given to you on signing up. Please read the "Before you decide" section at the end of this document before you decide whether to or not to sign up to this plan.

#### 1. What does this policy provide?

- This policy provides you a selected benefit (Sum Assured) payable on death during the selected policy term. The benefit amount must be selected by yourself.
- The policy comes with an investment fund towards which you make contributions which accumulate interest during the policy term.
- Accidental death benefit equal to the selected Sum Assured is payable on death resulting from an accident.

#### 2. How long is the policy term?

- You have an option to select any policy term between five (5) and thirty (30) years. The longer the term the lower the premiums and higher the benefit derived.

#### 3. Are there any cash withdrawals during the policy term?

- Yes. The policy allows mid-term encashments limited to fifty percent (50%) of the cumulative investment fund at point of withdrawal. You can only make the withdrawal after an initial contribution period of forty-eight (48) months and there after once every after three (3) years. Withdrawals are only available for policies of seven (7) years and above.

#### 4. What happens if I die before finishing the policy term?

- Your selected Sum Assured will be payable as the main benefit. In an event of death as a result of an accident, a double death benefit will be paid to the nominated beneficiaries or Trustee at maturity.
- Additionally, the cumulative investment fund will be paid out to the nominated beneficiaries or Trustee at maturity.
- Benefits are payable to your nominated beneficiary(ies).
- The policy ceases and cannot be assigned to another person.

#### 5. Does the policy offer any bonuses, how are they calculated?

- Yes. Policies of seven (7) years or above will attract a bonus of 1% of the cumulative Investment Fund for each year. For example, a seven (7) -year policy earns 7% of the Sum Assured, eight (8) years earns 8%, ten years earns 10% etc. The bonus is however not applicable where the maturity benefit is paid after waiver of premiums.
- This bonus is only available for policies of seven (7) years or above and is not applicable where an encashment has been made during the term of the policy.

#### 6. What happens if I fail to pay premiums?

- There is a lapse grace period of up to three (3) months after which you may reinstate the policy by paying the arrears due.
- Where you are unable to reinstate the policy after the lapse period, you have an option to stop paying premiums and wait for a Paid-up benefit (which is a continued investment fund to the end of the policy term). This is only applicable if you have paid a minimum of twenty-four (24) months' premiums. All risk benefits cease during the paid-up period.

- If you fail to pay premiums due to incapacity resulting from a listed critical illness or disability as defined in the conditions, Prudential waives all future risk premiums, and you will be entitled to a full risk benefits during the remaining period of the policy term while the Investment fund continues to grow cumulative interest without payment of premiums.
- The onus to pay premiums lies with you, the policyholder. Prudential is not liable for unpaid premiums which fall into arrears due to any failure in the collection process.

#### **7. Can I pay premiums in advance or upfront?**

- Premiums are payable in advance by monthly, quarterly, half yearly or yearly instalments.
- All premiums paid upfront, ahead of the selected payment frequency will be posted to the Investment fund and shall accrue interest from the date of payment.
- Further, you may choose to make top up contributions into your investment funds separately.

#### **8. Can I cancel this policy before maturity?**

- Yes. The policy can be cancelled any time if you wish to do so.
- You have a right to cancel this policy within the first thirty (30) days of paying the initial premium and get a full refund of that first payment.
- In case of cancellation after thirty days, within first year, there is **no refund payable**.
- For cancellation after first year i.e., between thirteen (13) and twenty-four (24) months, you have a right to a Surrender Value (refund) of 50% of the cumulative investment fund only.
- Surrender Value of 75% of the investment fund is payable for cancellation after twenty-four (24) months and 90% after thirty-six (36) months.

#### **9. Can I change the Beneficiary (ies), Trustee or Next of Kin?**

- Yes. You can change Beneficiaries, Trustee or Next of Kin details any time during the policy term.

#### **10. How often do I get contribution statements on this policy?**

- You may request for a statement once yearly which shows your policy status, contributions paid and outstanding if any. The statement will show investment contributions and cumulative investment returns.

#### **11. How do I make a claim on this policy?**

- Obtain and complete the claim form online or at any Prudential office and submit it with required attachments. Attachments required include your NRC and proof of bank details for payment.
- In case of cancellation/surrender claim, you will be required to also give written instruction for cancellation with reasons for surrendering the policy.

#### **12. Why might a claim not be payable?**

- In case of cancellation of a policy in the first year, there is no surrender benefit payable under this policy.
- While in the process of claiming, you or another entitled claimant attempts to or commit any fraud or other illegal act to influence the process of the claim, such a claim shall be repudiated.

#### **Before you proceed to sign up for this policy**

- Consider whether this product meets your needs and is suitable for you.



- If it does, consider a suitable amount of benefit that meets your need and premiums you can afford to pay every month.
- Remember that this Statement is just a summary. Before signing anything look at more detailed information on the plan in the Conditions and Terms booklet.

### Complaints Procedure

- We will acknowledge receipt of your complaints across all Prudential branches after which an investigation will be done, upon conclusion our findings and actions will be communicated to you within 5 working days.

Signed by Customer: \_\_\_\_\_  
(Name)

\_\_\_\_\_  
(Signature)